



alaiko

Working Student/ Intern Product Management (m/f/d)

Full-time/ part-time - Munich

E-commerce is booming! New, cool independent brands are popping up every day but inconsistent post-sales processes quickly become their growth bottleneck. Our mission is to enable all online stores to provide their customers with a seamless and best-in-class experience by leveraging our Fulfillment as a Service platform, so that they can continue to grow and challenge their established competitors.

A key success factor that truly stands out about Alaiko's product team is the speed of delivery: Frequently praised by customers and internal stakeholders alike, we focus on building, measuring, and learning to create and ship value fast.

We are individual characters who all share the principle of 80/20 decision making, structured collaboration while not forgetting to celebrate our achievements together. We are working on a broad set of exciting challenges and can't wait to tell you more!

YOUR RESPONSIBILITIES – MAKE A PRODUCT SQUAD SUCCEED!

- You'll take ownership for one or more large projects which can focus on user research, product delivery or stakeholder communication depending on your interests and strengths
- You will get insights into how to manage a roadmap/backlog, customer discovery, sprint slicing, prioritization frameworks, producing PRDs, and delivering value quickly together with the technical team
- You will have direct customer contact to drive product adoption and gain insights for further improvements
- You'll collaborate with various teams across the company such as Engineering, Sales, Marketing, Logistics / Customer Success, and Warehouse Management

YOUR PROFILE – CUSTOMER-DRIVEN, STRUCTURED, OUTCOMES-FOCUSSED

- You already gained some experience in product management, user research or have a rough idea what activities define the role of a product manager
- You can extract the underlying needs of customers
- You are strong in complex problem solving, analytical thinking and prioritizing
- You are fully aware of the broad set of stakeholders you need to align, you can integrate their feedback, communicate effectively, and make recommendations for the best path forward
- Previous experience in a B2B SaaS venture, e-commerce, logistics, or other software companies is a plus
- You are an excellent communicator with very good German (C2) and English skills

YOUR BENEFITS - FAST GROWTH & STEEP LEARNING CURVE

- Our Senior Product Manager will help you identify the projects where you can contribute and grow
- You will get an overview of all the core PM competencies and deep dives into areas which interest you most, from product execution, customer insight, and product strategy to influencing people
- You'll be part of an ambitious team determined to shape the future of e-commerce in Europe working hand in hand with our experienced founders (Rocket Internet, Foodora, Kaia Health, Curingshot)
- For us, it's not important where you come from, but how happy you make our customers. If you have your own philosophy or a new approach in your work, we would be happy to learn from you
- With us you will experience a lot of personal responsibility from day one, which will lead you through a steep learning curve and boost your professional as well as personal growth
- There are no hierarchies with us. This means working at eye level, short decision-making processes, direct communication and a family-like atmosphere with cool team events

Interested? Please send your CV to jobs@alaiko.com!

